



## PLACER COUNTY DEPARTMENT OF PUBLIC WORKS

**Ken Grehm, Director**  
Rick Dondro, Assistant Director  
Peter Kraatz, Deputy Director



**Placer County Transit**  
***"We're going your way!"***



**Tahoe Area Regional Transit**

Americans with Disabilities Act (ADA) paratransit service is specialized transportation service for persons who are unable to independently use fixed route bus service, due to a disability or health related condition some or all of the time. Paratransit service is provided by public transportation systems as part of the requirements of ADA.

In order to use ADA paratransit services, you must first be certified as eligible. Please read the following instructions before filling out the attached application form. All information that you supply will be kept strictly confidential.

1. Please answer **FULLY** all of the questions on the form, and return it to Placer County Transit (PCT) or Tahoe Area Regional Transit (TART). Incomplete applications will not be processed, and will be returned to you for completion.
2. Your application will be reviewed, and an eligibility determination will be made within 21 days of receipt of a COMPLETE application. You will receive a notice as to the terms of your eligibility. If you are determined to be capable of using fixed route bus service, **YOU WILL NOT BE ELIGIBLE** for ADA paratransit services.
3. The review will be based on your ability to use fixed route bus service. It may require additional information, such as a phone call, personal interview, or assessment with you, or consultation with your doctor or therapist.
4. You may be found:
  - Eligible for all of your travel needs on ADA paratransit service (full eligibility);
  - Eligible for some trips on ADA paratransit service (conditional eligibility) depending on the nature of your disability; or
  - Not eligible for ADA paratransit service.
5. Please note that if your functional abilities change, your eligibility status may also change.
6. If you are certified as eligible, you will be able to use ADA paratransit services or local fixed routes, depending on any conditional restrictions.
7. If you do not agree with the decision on your eligibility, you may appeal. Information on how to file an appeal will be included with your notice of eligibility.

Placer County Transit  
(530) 885-BUSS (2877)  
(916) 784-6177  
Email: [pct@placer.ca.gov](mailto:pct@placer.ca.gov)  
Website: [www.placer.ca.gov/transit](http://www.placer.ca.gov/transit)

Tahoe Area Regional Transit  
(530) 550-1212  
Email: [tart@placer.ca.gov](mailto:tart@placer.ca.gov)  
Website: [www.placer.ca.gov/tart](http://www.placer.ca.gov/tart)